



Canine Foundations

<https://www.facebook.com/CavaliersandtoyPoodles>

0404824906

## PRIVACY POLICY

Your privacy is important to us. That's why we've created this simplified privacy policy, to help you easily understand what we do with your information.

### **ABOUT US**

We are Cocobo Cavaliers and Toy Poodles, with our homepage at

<https://www.facebook.com/CavaliersandtoyPoodles>

Instagram we are <https://www.instagram.com/caninefoundations90/>

You can contact us by email at [caninefoundations90@gmail.com](mailto:caninefoundations90@gmail.com)

"We", "us" and "our" on this page refer to Cocobo Cavaliers and Toy Poodles.

### **OUR POLICY IN A NUTSHELL**

We will NEVER sell your details to anyone else, and we'll NEVER spam you!

You can ALWAYS opt-out of our communications, just by telling us.

Unless communicating with you via Facebook messenger, every non-transactional email we send includes an unsubscribe link in the footer.

We promise never to do anything "weird" with your information.

### **THE INFORMATION WE COLLECT**

We collect all the information you'd expect for our sites to operate correctly.

In addition to this, we are required by the Australian DPI Department of primary industry to keep a database of all people who take home one of our puppies this is mandatory we only hold the records for the minimum three years as required.

Again by law we are require to update the <https://www.petregistry.nsw.gov.au/#/> data base with the name and phone number of the new puppies owners.

For purchases, we collect the name, email address, postal address, and phone numbers.

For support questions, we use the return email address to reply to the query, and possibly offer an email subscription.

We may also collect other aggregate information to improve our systems, such as server logs and email click counts.

### **SECURE PURCHASES**

Your payment information is handled in the most secure manner possible.



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We NEVER store your credit card details. Payment data is typically handled by our PAYPAL or by using a Direct Debit or Cash.

#### WHAT WE DO WITH YOUR INFORMATION

We will use the information you provide to help complete the service you have asked of us.

For email subscriptions, we will use this data to send you the information you requested – such as puppy information or our regular newsletter.

If you have provided your telephone number to us, we may call you to check on your progress with your puppy, and maybe offer additional support.

If you have provided your mailing address, we may send you extra material that we deem relevant.

We aim for all our communications to be relevant. You can opt-out of any communication at any time simply by letting us know.

#### OUR COMMITMENT TO DATA SECURITY

We don't take security lightly. We know your information is important.

We have taken measures to prevent unauthorized access, maintain data accuracy, and ensure the correct use of information.

We have appropriate physical, electronic and managerial procedures to safeguard and secure the information you provide.

#### OTHER THINGS YOU SHOULD KNOW

If you have questions about the information we hold about you, you can contact us for more information.

We never collect or maintain information from those we know are under 18. Our sites and products are aimed at responsible adults, aged 18 or over.